

Dear New Patient,

We at St. Joseph's/Candler Physician Network wish to take a moment to welcome you to our practice!

We want you to know that we appreciate the opportunity to take care of your healthcare needs, and we look forward to serving you. Your health is our primary concern. Our philosophy is to provide comprehensive care while treating every patient with dignity and respect. We offer a wide variety of services and preventive programs to address your physical wellbeing.

Our medical practice specializes in the provision of primary care services, if you have a condition that requires specialized treatment (pain management, Adult Attention Deficit Disorder, etc.) we will be happy to recommend a specialist qualified to treat these specific conditions.

In order to expedite the new patient registration process, we ask that you <u>complete</u> the enclosed new patient forms and bring with you to your appointment. Please **do not** mail forms to the practice. Completing this information ahead of time allows us to see you in a timely manner upon your arrival at our office, and ensures we have the information necessary to fully address your healthcare needs.

In addition, please bring the following items with you:

- A photo ID
- Your insurance card(s)
- Your copayment (if required by your plan)
- A complete list of all medications you are currently taking

Should you need to reschedule or cancel your appointment, please call us at least twenty-four hours in advance at **PcpPhone**» to allow us the courtesy of offering your spot to another patient.

Thank you for choosing St. Joseph's/Candler Physician Network for your healthcare needs!



Patient Registration

		Patient	De	mographi	ics					
Last Name	First Name			М	Nickr	name				
Address						S		State		Zip Code
Home Phone	Cell Phone		Wo	rk Phone			date (MN DOB»	M/DD/YY)	Gen	der Male Female
Practice communication preferer Notices, Test Results: ☐ Phone ☐ Text (SM:		Sing		☐ Ma	nrried dowed	I	Social S	Security N	umbe	er
Employer Name				Occupati	on/Job	Title				Full-time Part-time
Employer Address			City	/				State		Zip Code
		Guara	nto	r Informa	ition					
Last Name	First Name			М	Relatio	onship t	o Patier	nt		
Address			City	/				State		Zip Code
Home Phone	Cell Phone			Birthdate	(MM/DE	D/YYYY)	Social S	Security N	umbe	er
		Eme	rger	ncy Conta	ct					
Relationship to Patient ☐ Spouse ☐ Parent ☐ Care Giver ☐ Other	Child [Sibling	La	st Name			Fir	st Name		М
Address			City	/				State		Zip Code
Home Phone		Cell Phone					Work F	hone		
		Primary In	sura	ance Infor	rmatic	on	1			
Primary Insurance Company			Policy ID Number #							
Coverage Start Date (MM/DD/YY	() Subscriber	/Insured Name	1			Spo	use 🗌		□ C	H hild □ Care Giver
Group Number#	Group Number #			Group Name						
		Secondary	Insu	urance Inf	forma	tion				
Secondary Insurance Company						y ID Nu	mber #			
Coverage Start Date (MM/DD/Y)	() Subscriber	/Insured Name	!			Spo	use 🗌		□ C	H hild □ Care Giver
Group Number #	•		Gro	oup Name						



Patient Registration continued

Rx History Cons	ent and Advance Directive					
Indicate whether you consent for your provider to view your Rx history from external sources.	Advance Directive protects your right to refuse medical treatment that you do not want or to request treatment you do want.					
☐ Yes ☐ No	Do you have an Advance Directive?					
	If NO, would you like more information? \square Yes \square No					
Patient	Portal Information					
	mail Address					
1 5 1 6 5 1 1 1 5	Required:					
l l	onal Information					
Race Asian Black Hispanic White Hispanic						
	□ Sign Lang □ Other					
Other Unon-His	spanic or Non-Latino					
	ent, all tests will be sent to St. Joseph's/Candler facilities and the responsible for payment.					
Laboratory	Radiology / X-ray					
☐ St. Joseph's/Candler ☐ LabCorp ☐ Quest Diagnos	stics St. Joseph's/Candler					
Other	□Other					
	nacy Information					
Pharmacy Name (Primary)	Phone Fax					
Address	Co. 1					
Address City	State Zip Code					
Authorization to Tro	eat & Assignments of Benefits					
providers and staff of SJ/C Physician Network to me or to the ab that, to the best of my knowledge, all statements contained her Physician Network and authorize SJ/C Physician Network to rel facilitate processing my insurance claims. I understand that fail due will result in submission to an outside collection agency. YES NO Initial	reatments, surgeries and medical services deemed advisable by the health care ove-named minor of whom I am the parent or legal guardian. I hereby certify reon are true. I request that payment of authorized benefits be made to SJ/C lease any medical information to my insurance carrier or third-party payer to ture to pay outstanding balances within 90 days of notification of the amount					
3	be bound by its terms and conditions. I understand that I may be selected to e communications from SJ/C Physician Network by text or e-mail at the ommunications about appointments, treatment, and payment.					
Patient Signature	Date					
Patient's Guardian or Capacity	Date					
Relationship to Patient						

Patient Medical History

Today's Date:							
Last Name:		First Name	2:			_ Middle: _	
		Chief Com	olaint				
What is the main reason fo	r your visit today? (Describe your pro	oblem in d	detail)			
		History of Prese					
Location of the problem:			Но	w long doe	es the p	roblem la:	st:
When did you first notice th							
Is the problem constant or v	variable? 🔲 Du	ıll then sharp	☐ ∨	ery sharp t	hen sto	ps [Constant
Is anything else occurring at	the same time?	☐ Yes ☐	N o	If yes, plea	ase expl	ain:	
On a scale of 0 – 10, with 0 l		ful and 10 being	the most		cle the i		
		Past Medical	History				
☐ Arthritis	☐ Gall Bladder	Disease	☐ Live	r Problems		☐ Tuberc	ulosis
☐ Asthma	☐ Heart Diseas	e/Heart Attack	☐ Thyr	oid Disease	е	☐ Reflux/	Heart Burn
☐ Bleeding Disorder	☐ Stroke/Mini-	stroke	☐ Lung	problems		☐ Kidney	Problems
☐ Seizure Disorder	☐ High Blood F	Pressure	☐ Migr	aines		☐ Irregula	ar Heart Beat
☐ Neck/Back Problem	☐ Diabetes		☐ Cano	er: Organ ₋			
		Past Procedure	e History				
		Date (Year)					Date (Year)
☐ Heart Bypass/Valve Re	eplacement			Stomach S	urgery		
☐ Hernia Repair			_ 🗆 .	Appendix F	Remova	I	
☐ Gallbladder Removed		_ 🗆 E	Back/Neck	Surgery	,		
☐ Joint Replacement		_ 🗆 1	Tonsils Ren	noval			
☐ Bladder/Kidney Surge		_ 🗆 (Organ Tran	splant			

Patient Family and Social History

	Unknown	Age	Diabetes	Hypertension	Disease	Stroke	Illness	Cancer	Unknown	Other
Father										
Mother										
Son(s)										
Daughter(s)										
Brother(s)										
Sister(s)										
Paternal Crandfather										
Grandfather Paternal										
Grandmother										
Maternal Grandfather										
Maternal										
Grandmother			_							
	of the following d	•		6			5 1.			
Brothers		Sisters _		_ Son	S		Daughte	rs		
				Social	History					
Tobacco Use	=	_								
□ CURRENT	SMOKER			□ 6-10	_	How ofter		Every day		days
How many?			or less			☐ 11-20		21-30	□ 31+	
	ter you wake?		ithin 5min	□ 6-30min		□ 31-60m		after 60mii	n	
Interested in				☐ Thinking		☐ Not rea	ay			
☐ FORMER S How long sin	MOKER ice last smoked?		e last smok -3 months	ed? 3-6 mont	hs	□ 6-12 m	onths	□ 1-5 ve	ears 🖵 5-	⊦ vears
What type?	ice last sillokea.			☐ Cigars		□ Smoke		☐ Pipe		•
□ NEVER SN	//OKED		9	9						
Alcohol Use										
	a drink in the pa	st vear?	□Yes	□No						
How often?	р	, , , , , , ,	■Mthly		times a m	th 🗆	1 2-3 times	s a wk	□4 or mo	ore a wk
How many d	rinks on a typical	day?	,	3 -4		□ 5-6		7-9	□ 10+	
How often yo	ou have 6 or more	on occa	asion:	☐ Nev	er	☐ Month	ly 🔲 '	Weekly	Daily	
Illicit Drug U	<u>se</u>									
Have you use	ed drugs other tha	an those	for medic	al reasons in th	ne past ye	ar?	☐ Yes	☐ No		
What type?	☐ Amph	netamine	es 🗆	l Cocaine	☐ Ecstasy	/	□ LSD	☐ Cr	ack 🖵 M	eth
	☐ Prescr	ription (Opiates 🗆	l Heroin	☐ Mariju	ana	☐ Subox	one 🗆 PC	:P	
Route?	☐ Inject	ed	☐ Intrana	asal 🖵 Sm	oked					
Frequency?	☐ Daily		□ Weekl	у 🖵 Ма	onthly					
	eatment? 🔲 Y		□ No	,	,					



- sijosepns/Candier Physician Network	Patient Allergies and Medications
List Allergies below:	
Name of Medication/Substance	What kind of reaction do you have?
	-
Are you taking any medications?	

If YES, list all current medications below you are taking and bring prescription bottles to your visit.

Medication Name	Dosage	Frequency	Reason for Medication	Prescribing Physician



Patient Review of Systems

Gastrointestinal	Cardiovascular	Constitutional Symptoms
☐ Abdominal Pain	☐ Chest Pain	☐ Fever
□ Nausea	☐ Shortness of Breath	☐ Chills
□ Vomiting	☐ Varicose veins	☐ Sweating
☐ Diarrhea	☐ Palpitations	☐ Weight loss
□ Constipation	☐ Swelling of extremities	■ Weakness
☐ Heartburn	Other	☐ Other
☐ Burping		
☐ Blood in stool		
☐ Other		
Skin	Eyes	Musculoskeletal
☐ Skin rash	☐ Blurred Vision	☐ Joint pain
☐ Boils	☐ Double Vision	☐ Back pain
☐ Persistent itch	☐ Other	☐ Neck pain
☐ Change in fingernails		☐ Other
☐ Hair loss		
☐ Other		
Ear / Nose / Throat	Hematologic / Lymphatic	Neurological
☐ Ear pain	☐ Swollen glands	☐ Tremors
☐ Hard of hearing	☐ Easy bruising	☐ Dizzy spells
☐ Sore throat	☐ Other	☐ Memory Problems
☐ Runny nose		☐ Frequent Headaches
☐ Other		☐ Other
Respiratory	Endocrine	Allergic / Immunologic
☐ Wheezing	☐ Excessive thirst	■ Seasonal allergies
☐ Frequent cough	☐ Fatigue	☐ Sneezing
☐ Sputum	☐ Other	☐ Watery/Itchy Eyes
☐ Other		☐ Other
Female Genitourinary		Male Genitourinary
☐ Frequent urination		☐ Pain in the testicles
☐ Urgent urination		☐ Penile discharge
☐ Pain on urination		☐ Blood in urine
□ Vaginal discharge		☐ Night time urination
☐ Urine leakage		☐ Frequent urination
☐ Lower abdominal pain		☐ Dribbling of urine
□ Blood in urine		☐ Difficulty starting urine
☐ Painful menstruation		□ Other
□ Other		



Authorization for Release of Information Purposes of HIPAA Disclosure

I hereby authorize SJ/C Physician Network	rk to release the followin	g inforn	nation from the heal	Ith records of:
Patient Name:	D	OB:	SSN:	
TO BE RELEASED TO:				
First and Last Name	Relationship		Date of Birth	Phone Number
INFORMATION TO BE RELEASED:				
	b Results adiological Results		ırsing Notes ysician Orders	☐ Demographics ☐ Medication Records
FOR THE PURPOSE OF:				
☐ Anything on behalf of the patient				
☐ Creating/Changing/Canceling appoin	ntments			
lacksquare View or correct demographic information	ation to include signing i	n on my	/ behalf	
lacksquare Receive documents containing my Pl	HI (Protected Health Inform	ation) oı	n my behalf with an	authorization for release of
information signed by me.				
Picking up prescriptions/forms and c	or medications on my bel	nalf.		
Speaking to SJ/C Physician Network information on my behalf.	staff regarding my PHI ir	cluding	but not limited to k	oilling and insurance
Other:				
I understand that I can revoke this authorsology and I can revoke this authorsology are related to the I can revoke the I	a manner described in th	e Notic	e of Privacy Rights.	
I PLACE NO LIMITATIONS ON HISTORY TREATMENT FOR ALCOHOL, DRUG ABUSE RETARDATION AND ACQUIRED IMMUNE DE	OR DEPENDENCY, PSYCH	ATRIC C		
The physician's office listed above may not co	ondition treatment, paymen	t, on the	signing of this author	ization, unless allowed by law.
I understand that I am waiving my rights information may be re-disclosed by the recodescribed above. I understand that this Release	eiving party. I hereby auth	orize th	e entity listed above	to release the said information
Patient Signature			Date	
Patient's Guardian or Capacity			Date	

Relationship to Patient

Office and Financial Policies

Appointments

We believe that our patient's time is valuable and every effort is made to keep your waiting time to a minimum. If you are unable to keep your appointment, please notify the office as soon as possible. This courtesy allows us to give appointments to another patient. If you do not cancel your appointment 24 hours prior to the scheduled appointment time a No Show fee will be charged to your account. If you have 3 or more No Shows within a 12 month period you could be discharged from the practice.

Financial Policy

- Your Insurance Card(s) and Driver's License (Picture ID) will need to be presented each time you visit our practice to assure we have the most recent information. If insurance card is not provided, appointment will be handled as self-pay and payment for services will be collected prior to being seen.
- Co-payments must be paid <u>prior</u> to seeing the health care provider on the date service is rendered. Patients are responsible for their deductibles or charges not reimbursed by insurance. As a courtesy to you we file your insurance claims, therefore it is your responsibility to provide our office with up to date billing information.
- Please understand that your insurance is a contract between you and your insurance company and you are ultimately responsible for the bill. If you have not received an explanation of benefits within 30 days of seeing your health care provider you are expected to contact your insurance company for an explanation as to why payment has been delayed.
- Self-pay patients are required to pay for services prior to being seen for their visit and will be balance billed for the remainder of the fees at the time of charge posting.
- It is understood that returned checks made payable to this office for insufficient funds, stop payments or other reason for non- payment will be assessed a \$30.00 NSF fee for which the patient will be held responsible.
- Patients with no financial ability to pay St. Joseph's/Candler charges will be screened for eligibility under Medicaid and other state programs and/or evaluated against established guidelines for financial assistance. Please notify the Front Desk staff if you would like more information about how to apply for financial assistance.

Patient Portal

The patient portal allows patients to manage their personal health information at their own convenience. You will be able to securely and confidentially exchange non-emergent messages with our practice, request prescription refills, request and keep track of appointments, view referrals to specialists, view lab and imaging results and update your contact information.

Prescription Refills

You must contact your pharmacy directly for more expedient prescription refills. Please allow your pharmacy up to 48 hours to process your refill request. Please note that prescriptions will not be refilled after hours, on weekends or holidays. Some prescriptions cannot be refilled if you have not seen your health care provider within the last 3-6 months. If you have mail away prescriptions, please allow 7-10 business days for the necessary forms to be completed. It is very important you plan ahead with mail away prescriptions to allow adequate time for paperwork to be processed.

Test Results

Laboratory tests can be performed in our in-house lab, but some special tests may be sent out. You must have an appointment for lab tests and a lab order from your provider. Your health care provider will review your lab/imaging results and notify you via voice message letter or electronically sent to your patient portal. If you have not heard from us within 7 days, please call our office.

Referrals and Prior Authorizations

Most insurance plans require a patient to be seen by their primary care provider prior to seeing a specialist. If your insurance plan requires a prior authorization you must verify your insurance has approved the visit before seeing the specialist. Otherwise, you will be responsible for any incurred charges.

Medical Records

Please note that requests for any health information cannot be processed without a signed medical record release from the patient or legal representative. This service is outsourced and processed weekly. Please allow up to 7 business days for your request to be processed. A fee may be charged for this service.

Patient Signature	Date
	- Date



THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY.

The following organizations use health information about you for treatment, to obtain payment for treatment, for administrative purposes and to evaluate the quality of care that you receive through healthcare operations. The information described in this Notice of Privacy Rights includes your medical records.

The Organizations who are covered under this Notice include St. Joseph's Hospital, Candler Hospital, each Hospital's Medical Staff, the Hospital Based Physician Practices providing services in Anesthesiology, Radiology, Pathology and the Emergency Rooms and Hospitalists. (Collectively "We")

How We May Use or Disclose Your Health Information

For Treatment. We may use your health information to provide you with medical treatment or services. For example, information obtained by a healthcare provider, such as a physician, nurse, or other person providing health services to you, will be recorded in your record that is related to your treatment. This information is necessary for healthcare providers to determine what treatment you should receive. Healthcare providers will also record actions taken by them in the course of your treatment and note how you respond to the actions.

For Payment. We may use and disclose your health information to others for purposes of receiving payment for treatment and services that you receive. For example, a bill may be sent to you or a third-party payor, such as an insurance company or health plan. The information on the bill may contain information that identifies you, your diagnosis and treatment or supplies used in the course of treatment.

For Health Care Operations. We may use and disclose health information about you for operational purposes. For example, your health information may be disclosed to members of the medical staff, risk or quality improvement personnel and others to: evaluate the performance of our staff; assess the quality of care and outcomes in your cases and similar cases; learn how to improve our facilities and services; and determine how to continually improve the quality and effectiveness of the healthcare we provide. This includes sending information to a third-party to conduct research on patient satisfaction and effectiveness of the services performed.

Customer Services. We may use your information to forward your mail received here in the hospital after you have left the facility.

Appointments. We may use your information to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to the individual.

Fund Raising. We may use certain information (name, address, telephone number, dates of service, age, insurance status and gender) to contact you in the future regarding charitable support or communications about St. Joseph's/Candler or its affiliates. All charitable support will be used to improve the healthcare services, expand patient programs and purchase state-of-the-art technology for St. Joseph's/Candler.

Required by law. We may use and disclose information about you as required by law. For example, St. Joseph's Hospital or Candler Hospital may disclose information for the following purposes: for judicial and administrative proceedings pursuant to legal authority; to report information related to victims of abuse, neglect or domestic violence; and to assist law enforcement officials in their law enforcement duties.

Public Health. Your health information may be used or disclosed for public health activities such as assisting public health authorities or other legal authorities to prevent or control disease, injury, or disability, or for other health oversight activities. These oversight activities include, for example, audits, investigations, inspections and licensure. These activities are necessary for the government to monitor the health care system, government programs and compliance with civil rights laws.

Funeral Directors/Coroners. Health information may be disclosed to funeral directors or coroners to enable them to carry out their lawful duties.

Organ/Tissue Donation. Your health information may be used or disclosed for organ, eye or tissue donation purposes. This includes disclosures to an appropriate tissue bank or organ donation organization.

Research. We may use your health information for research purposes as allowed by law. The Institutional Review Board will review the research proposal and established protocols to ensure the privacy of your health information.

Health and Safety. Your health information may be disclosed if there is a potential serious threat to the health or safety of you or any other person as allowed by law.

Government Functions. Your health information may be disclosed for specialized government functions such as protection of public officials or reporting to various branches of the armed services.

Workers Compensation. Your health information may be used or disclosed in order to comply with laws and regulations related to Workers' Compensation.

Other uses. Other uses and disclosures will be made only with your written authorization and you may revoke the authorization except to the extent St. Joseph's Hospital or Candler Hospital has taken action in reliance on such.

Your Rights to Privacy:

Your Rights to Privacy include:

- You have the right to request a restriction on certain uses and disclosures or your information. However, the organizations listed above are not required to agree to a requested restriction.
- You have the right to obtain a paper copy of the Notice of Privacy Practices upon request to the Privacy Official or a member of the organization.
- You have the right to inspect and obtain a copy of your health record as allowed by state and federal regulations.
- You may also request an amendment to your health record as allowed by state and federal regulations.
- You may also request communications of your health information by alternative means or at alternative locations. For example, by sending information to a P.O. Box instead of your home address.
- You may revoke your Authorization to use or disclose health information except to the extent that action has already been taken by providing written notice to the Health Information Management Department at St. Joseph's/Candler Health System, Inc., 5353 Reynolds Street, Savannah, Georgia 31405.
- You may also receive an accounting of disclosures made of your health information as provided by federal regulations by sending a written request to the Health Information Management Department at the address listed above.
- You will not be retaliated against for filing a complaint.

If you have a concern or complaint about your privacy rights, you may direct the concern or complaint in writing to:

St. Joseph's/Candler Privacy Official 5353 Reynolds Street Savannah, Georgia 31405

You may also contact the Department of Health and Human Services, if you believe your privacy rights have been violated.

SJ/C Physician Network New Patient Packet 01.2022 (SJ/C website)

Our Obligations Under This Joint Notice.

We are required by law to maintain the privacy of protected health information and to provide you with a Notice of our legal duties and privacy practices with respect to the protected health information. We will accommodate reasonable requests you may make to communicate health information by alternative means or at alternative locations. For reasons other than those stated above or as allowed by law, we will obtain your written authorization to use or disclose your health information. We will notify you if we are unable to agree to a requested restriction on how your information is used or disclosed. We are also required to comply with the terms of the Notice currently in effect.

We reserve the right to change our information practices and to make the new provisions effective for all protected health information we maintain. The revised Notice will be made available to you by requesting a copy of an updated Notice. You may send a written request to the Privacy Official for St. Joseph's / Candler Health System, Inc. at 5353 Reynolds Street, Savannah, Georgia 31405.

You many also view this notice on our website, www.sjchs.org
This Notice of Privacy Rights is effective as of April 14, 2003.
Revised: 2016

Patient Signature	
Date	
Patient's Guardian or Capacity	
Date	-



Authorization for Release of Information

I hereby authorize «PrimarySer	viceLocation» to release	OR red	ceive the following informa	ation from the health records of:				
Patient Name:	!	DOB:	SSN:					
OBTAIN	FROM		RELEASE TO					
Name of Entity or	Physician		Name of En	tity or Physician				
Address	<u> </u>		Ac	ddress				
City, State,	Zip		City, S	State, Zip				
Phone and/or Fax	x Number		Phone and	d/or Fax Number				
Information to be released:								
Entire Record	Lab Results		Nursing Notes	☐ Demographics				
☐ Emergency Room Notes	Radiological Result	ts	☐ Physician Orders ☐ Medication Admin Re					
For dates of services rendered			through					
For the purpose of:								
	at the address listed above o	or in a	manner described in the Noti	ealth Information Department of St. ce of Privacy Rights. I also understand be valid.				
I place no limitations on history of dependency, psychiatric or psycho				treatment for alcohol, drug abuse or ne deficiency (aids) syndrome.				
The Entity listed above may not co	ondition treatment, paymen	t, on th	e signing of this authorization	n, unless allowed by law.				
				rties listed above and this information e said information described above.				
I understand that this Release of In	nformation will expire within	n NINE	TY (90) days from the date li	sted below.				
Patient Signature			Date					
Patient's Guardian or Capacity			Date					
Relationship to Patient								
			nagement Department Use Only:					
Request taken by:			Date co	ompleted:				
Method of Release: Mail	Pick Up	F	ax					